



Superintendencia
de Bancos de Panamá



Friday, February 11, 2022

Continuous Education Strengthens the Institutional Development Strategy



During 2021, the Superintendency of Banks held 498 training sessions on topics related to technical knowledge, skills development, and complementary training.

With a total of 3,013 hours and 5,379 growth opportunities for employees, the regulatory body fulfilled its institutional development strategy through a permanent training program, both local and international, with an investment of B/.118,795.20.

Through this strategy, the Superintendency of Banks is focused on raising the quality of supervision processes to continue consolidating the system's stability, considering the enhancement of human resources as its top priority.

Some of the training sessions addressed to the technical staff were focused on updating their knowledge on big data, *suptech*, *regtech*, fintech, blockchain, supervision and regulation, as well as aspects inherent to AML/CFT.

Regarding the strengthening of human capital skills, 90% of employees participated in the online Financial Education Course "Better decisions starting today."



www.superbancos.gob.pa

Promoting continuous training allows raising the performance levels of employees, enhancing productivity, and positively impacting the quality of services provided by the institution, and in response to the demands of the regulated parties and the standards of international organizations.