



Superintendencia  
de Bancos de Panamá



Tuesday, June 1, 2021

## SBP implements Appointment System to serve Bank Clients

**Pensando en su comodidad**

contamos con nuevo **servicio de citas para consultas y reclamos**

Ingrese a :  
**superintenciabancos.fluyapp.com**

o descargue el app

Disponible en App Store | Disponible en Google Play

**FLUYAPP**

A partir del **1 de junio de 2021**

Superintendencia de Bancos de Panamá

As of Tuesday, June 1, 2021, bank clients will have at their fingertips the scheduling of appointments through the mobile application “Fluyapp,” to go to the Superintendency of Banks of Panama (SBP) to make inquiries or lodge bank complaints.

The SBP appointment app “Fluyapp” is available free of charge through Android and App Stores. You can also have access from any computer through [superintenciabancos.fluyapp.com](https://superintenciabancos.fluyapp.com).

Through this platform, bank clients will be able to schedule their appointments to come to the Superintendency, in an easy and comfortable manner, without queuing, optimizing their time, allowing them to know in advance the requirements for their complaints or inquiries.

This tool is part of the digital transformation strategy carried out by the institution and seeks to strengthen the service and attention turnaround times in the Bank Customer Service Office for the benefit of users.



[www.superbancos.gob.pa](http://www.superbancos.gob.pa)