



Superintendencia  
de Bancos de Panamá

August 22, 2008  
Circular No. 039-2008

General Manager  
Panama City

Reference: Agreement No. 001-2008

Dear General Manager:

We reiterate what is stipulated by Agreement No. 001-2008, "On the Claim Management System in the Banking Entities", whose Article 7 states that the banks will keep the Superintendency of Banks informed on the appointments of the Executive in charge of the Claim Management System, attaching his or her résumé.

By virtue thereof, we ask the Manager, in case of not having provided this information to the Superintendency of Banks, to do so as soon as possible, since the mentioned agreement goes in force starting on Monday, August 25 of this year.

With nothing else in particular and thanking you in advance for the attention rendered, we undersign.

Attentively,

Olegario Barrelier Chiari  
Superintendent