



PUBLIC NOTICE THE SUPERINTENDENT OF BANKS

ANNOUNCES:

On Sunday, December 8, Mother's Day will be observed, with the mandatory day of rest transferred to Monday, December 9. Additionally, Friday, December 20 has been designated National Mourning Day.

AS a result, the offices of this Superintendency will remain closed on December 9 and 20, 2024, and procedural and administrative terms will be suspended accordingly.

We remind the public that any inquiries and/or claims during these dates may be submitted electronically, through our website at https://www.superbancos.gob.pa/sac.

Please note that banking institutions will provide customer service according to the schedule by each institution.

We remind you that customer service by banking entities will be governed by the schedule each banking entity agrees.

December 3, 2024

(Signed) Milton Ayón Wong Superintendent

"Solidez y confianza: garantes de los derechos de los consumidores bancarios"