
PUBLIC NOTICE

We inform users, regulated entities and suppliers that today, Thursday, August 22, 2024, our main offices in Panama City will suspend their ordinary public service operations at 2:30 p.m. due to the lack of water supply from the Chilibre water treatment plant.

Additionally, we inform you that the procedural and administrative terms are suspended and will resume the next business day.

Please bear in mind that any query or claim from bank consumers may be submitted electronically, through our website at the link <https://www.superbancos.gob.pa/sac>, in turn, we maintain the consultation line via WhatsApp 6787-8480.

For administrative complaints, as well as for correspondence or queries from the public, regulated entities and suppliers, the mailbox superbancos@superbancos.gob.pa remains enabled.

Panama, August 22, 2024

(Signed)
Amauri A. Castillo
Superintendent

"Solidez y confianza: garantes de los derechos de los consumidores bancarios"

[QR-CODE]

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Official document signed with a Qualified Electronic Signature through the Superintendency of Banks of Panama's Document Transparency System – TRANSDOC, in accordance with Law 83, dated 9 July 2012, and Executive Decree, dated 11 May 2018. Please use the QR Code or of the following URL address to verify the authenticity of this document:
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