

---

**PUBLIC NOTICE**  
**THE SUPERINTENDENT OF BANKS**

**ANNOUNCES:**

In observance of the Anniversary of the Founding of Panama City, operations at the Superintendency of Banks' offices located in Panama City will be suspended for the entire day on Thursday, August 15, 2024, in accordance with Executive Decree No. 27 of December 29, 2023.

As a result, procedural and administrative deadlines will be suspended until the next business day, but only for administrative proceedings currently being processed at the Superintendency of Banks' main office.

The Banking Customer Service Agency, located in the city of David, Chiriquí Province, will maintain its regular schedule, and all procedural deadlines will remain in effect.

We remind the public that inquiries and complaints may still be submitted electronically via our website. Banking institutions will provide customer service according to their own schedules, as established in Resolution S.B.P. No. 124-2006 of December 4, 2006.

August 7, 2024

(Signed)  
Amauri A. Castillo  
Superintendent

*"Solidez y confianza: garantes de los derechos de los consumidores bancarios"*

Av. Samuel Lewis, PH Plaza Canaima, planta baja - Tels.: (507) 506 7800 / (507) 506-7900 - Fax (507) 506-7700 / 506-7703  
Apartado postal 0832-2397 W.T.C. Panamá, República de Panamá - [www.superbancos.gob.pa](http://www.superbancos.gob.pa) - email:  
[superbancos@superbancos.gob.pa](mailto:superbancos@superbancos.gob.pa)

Official document signed with a Qualified Electronic Signature through the Superintendency of Banks of Panama's Document Transparency System – TRANSDOC, in accordance with Law 83, dated 9 July 2012, and Executive Decree, dated 11 May 2018. Please use the QR Code or of the following URL address to verify the authenticity of this document:

<https://sigob.superbancos.gob.pa/consulta?id=JhMZ6DXE8AhMmkAczBayUI02QtOMLdFTMdR%2Bd00pT3g%3D>

[QR-CODE]