



NOTICE TO THE PUBLIC

We inform users, regulated entities, and suppliers that today, Monday, November 13, 2023, our offices will suspend regular customer service hours at **3:00 p.m.**

Additionally, we inform you that, by means of Resolution SBP-ADM-R-2023-01365, dated November 7, 2023, the suspension of procedural and administrative deadlines was extended until November 9, 2023; therefore, starting today, **Monday, November 13**, procedural and administrative deadlines at the Superintendency will be resintated.

Please remember that any customer claim or inquiry may be electronically submitted through our website at <https://www.superbancos.gob.pa/sac>. We also have our WhatsApp hotline available at 6787-8480.

For administrative complaints, correspondence, or inquiries from the public, regulated entities, and suppliers, please send them via email to superbancos@superbancos.gob.pa.

Panama, November 13, 2023.