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**NOTICE TO THE PUBLIC**  
**THE SUPERINTENDENCY OF BANKS**  
**INFORMS:**

By means of Resolution SBP-ADM-R-2023-01365, dated November 7, 2023, procedural and administrative deadlines at the Superintendency of Banks were suspended until November 9, 2023.

Therefore, starting Monday, November 13, procedural and administrative deadlines at the Superintendency will be reinstated.

Please remember that any customer claims or inquiries may be electronically submitted through our website at <https://www.superbancos.gob.pa/sac>. We also have our WhatsApp hotline available at 6787-8480.

For administrative complaints, correspondence, or inquiries from the public, regulated entities, and suppliers, please send them via email to [superbancos@superbancos.gob.pa](mailto:superbancos@superbancos.gob.pa).

Panama, November 9, 2023.

**THE SUPERINTENDENT OF BANKS**

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*Amauri A. Castillo*