



NOTICE TO THE PUBLIC
THE SUPERINTENDENCY OF BANKS
INFORMS:

By means of Resolution SBP-ADM-R-2023-01365, dated November 7, 2023, the Superintendency of Banks extended the suspension of procedural and administrative deadlines from November 7 until November 9, 2023. This suspension does not imply the closure of services provided by the institution. Active files will continue to undergo their internal processing as usual.

Regular public service and the standard functions of the Superintendency will continue mainly through electronic channels available to both Superintendency employees and the public.

Any customer claims or inquiries may be electronically submitted through our website at <https://www.superbancos.gob.pa/sac>. We also have our WhatsApp hotline available at 6787-8480.

For administrative complaints, correspondence, or inquiries from the public, regulated entities, and suppliers, please send them via email to superbancos@superbancos.gob.pa.

Panama, November 7, 2023.

THE SUPERINTENDENT OF BANKS

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