



NOTICE TO THE PUBLIC

We inform users, regulated entities, and suppliers that on Monday, November 8, 2023, our offices will suspend regular customer service hours at 3:00 p.m.

Additionally, we inform you that, by means of Resolution SBP-ADM-R-2023-01365, dated November 7, 2023, the suspension of procedural and administrative deadlines was ordered, effective at 8 o'clock on November 7, 2023, until November 9, 2023. This suspension does not imply the closure of services provided by the Superintendency of Banks.

Please remember that any customer claim or inquiry may be electronically submitted through our website at <https://www.superbancos.gob.pa/sac>. We also have our WhatsApp hotline available at 6787-8480.

For administrative complaints, correspondence, or inquiries from the public, regulated entities, and suppliers, please send them via email to superbancos@superbancos.gob.pa.

Panama, November 8, 2023.