



NOTICE TO THE PUBLIC
THE SUPERINTENDENCY OF BANKS

INFORMS:

By means of Resolution SBP-ADM-R-2023-01362, dated 30th October 2023, the Superintendency of Banks of Panama has ordered the extension of the suspension of procedural and administrative deadlines, effective from 30th October to 1st November 2023. Please note that this suspension does not imply the closure of services provided by the Superintendency of Banks. Active files will continue to undergo their internal processing as usual.

Regular public service and the standard functions of the Superintendency will continue primarily through electronic channels available to both Superintendency employees and the public.

Any customer claim or complaint may be submitted electronically through our website at <https://www.superbancos.gob.pa/sac>. Please note that we also have our hotline, 6787-8480 (WhatsApp), available.

For administrative complaints, as well as correspondence or inquiries from the public, regulated entities, and suppliers, we have maintained our email address superbancos@superbancos.gob.pa.

Panama, 30th October 2023.

THE ACTING SUPERINTENDENT OF BANKS

Digitally signed by [S]
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Michelle Arango

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