



NOTICE TO THE PUBLIC

We inform users, regulated entities, and suppliers that on Monday, October 30, 2023, our offices will suspend regular business hours at 2:00 p.m.

Additionally, please be advised that by means of Resolution SBP-ADM-R-2023-01362, dated October 30, 2023, the Superintendency of Banks of Panama has ordered the extension of the suspension of procedural and administrative deadlines, effective from 8 o'clock on October 30 to November 1, 2023. This suspension does not imply the closure of services provided by the Superintendency of Banks.

Please remember that any customer claim or inquiry may be electronically submitted through our website at <https://www.superbancos.gob.pa/sac>. We also have our WhatsApp hotline available at 6787-8480.

For administrative complaints, correspondence, or inquiries from the public, regulated entities, and suppliers, please send them via email to superbancos@superbancos.gob.pa.

Panama, October 30, 2023.