



COMMUNIQUE

SBP Urges the Public to Ignore Unfounded Rumors

The Superintendency of Banks of Panama (SBP) informs the public that banks across the country continue to provide their services and serve customers.

We urge the public to check the customer service hours that are informed daily by the banks themselves on their websites and other official communication channels.

We kindly ask the public to ignore any unfounded rumors that may be posted on social media or other media regarding the usual performance of banking activities in the Panamanian market and to attend to the official communications the Superintendency issues.

Please remember that any customer claim or inquiry may be electronically submitted through our website at <https://www.superbancos.gob.pa/sac>. We also have our WhatsApp hotline available at 6787-8480.

For administrative complaints, correspondence, or inquiries from the public, regulated entities, and suppliers, please send them via email to superbancos@superbancos.gob.pa.

Panama, October 27, 2023.