



NOTICE TO THE PUBLIC
THE SUPERINTENDENCY OF BANKS

INFORMS:

By means of Resolution SBP-ADM-R-2023-01359, dated October 24, 2023, the Superintendency of Banks of Panama has ordered the suspension of procedural and administrative deadlines, effective from October 24 until October 27, 2023. This suspension does not imply the closure of services provided by the institution. Active files will continue to undergo their internal processing as usual.

Regular public service and the standard functions of the Superintendency will continue primarily through electronic channels available to both Superintendency employees and the public.

Any customer claim or complaint may be submitted electronically through our website at <https://www.superbancos.gob.pa/sac>. Please note that we also have our hotline, 6787-8480 (WhatsApp), available.

For administrative complaints, as well as correspondence or inquiries from the public, regulated entities, and suppliers, we have maintained our email address superbancos@superbancos.gob.pa.

Panama, October 25, 2023.

THE ACTING SUPERINTENDENT OF BANKS,

Digitally signed by [S]
NAME ARANGO COBOS,
MICHELLE NATALIE – ID 8-786-350
Date: 2023.10.26 10:58:55 - 05'00'
Michelle Arango

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