



NOTICE TO THE PUBLIC
THE SUPERINTENDENT OF BANKS
INFORMS:

Our offices will be closed on Thursday, November 2, 2023, in observance of All Souls' Day. Therefore, please be advised that from Monday, October 23 to Thursday, October 26, 2023, the Superintendency of Banks will follow a temporary schedule from 8:00 a.m. to 4:30 p.m. to compensate for the business hours of November 2.

Due to the national holidays, our offices will be closed on Friday, November 3; Monday, November 6; Friday, November 10; and Tuesday, November 28, 2023.

As a result, procedural and administrative deadlines will be suspended, as appropriate.

Please remember that any customer claim or inquiry may be electronically submitted through our website at <https://www.superbancos.gob.pa/sac>. We also have our WhatsApp hotline available at 6787-8480.

For administrative complaints, correspondence, or inquiries from the public, regulated entities, and suppliers, please send them via email to superbancos@superbancos.gob.pa.

Customer service provided by banks will be governed by the business schedule that each bank may adopt, following Resolution SBP No. 124-2006, dated 4th December 2006.

THE SUPERINTENDENT OF BANKS

Digitally signed by [S]
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AMAURI ARIEL – ID 8-238-386
Date: 2023.10.18 16:20:35 - 05'00'
Amauri A. Castillo

Panama, October 17, 2023.