



NOTICE TO THE PUBLIC

THE SUPERINTENDENCY OF BANKS

ANNOUNCES:

On Wednesday, November 30, 2022, the Superintendency of Banks will hold the "Annual Meeting for the presentation of the summary of 2022 Achievements" and the "2022 Employee Integration Workshop," therefore all its employees will attend this meeting.

In this regard, we will temporarily close our Headquarters and our Bank Customer Service Office, located in David, province of Chiriquí, for the employees to attend the "Annual Meeting for the presentation of the summary of 2022 Achievements" and the "2022 Employee Integration Workshop." The suspension of the regular business schedule will be as follows:

- During the entire day of Wednesday, November 30, 2022, we will suspend the regular business schedule at the headquarters of the Superintendency of Banks of Panama, located in Panama City, and
- b. During the entire day of Tuesday, November 29, 2022; Wednesday, November 30, 2022; and Thursday, December 1, 2022, the regular business schedule is suspended at the Bank Customer Service Office, located in the city of David, province of Chiriquí, so that the employees who work in said office can travel to Panama City to participate in the Annual Meeting and the "2022 Employee Integration Workshop" and return to the city of David.

As a result, we will extend the administrative and procedural processes managed at the headquarters of the Superintendency of Banks and at the Bank Customer Service Office in David, province of Chiriquí until the next business day.

Please bear in mind that customers can submit their queries and complaints through our website.

Panama, November 11, 2022.

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Amauri A. Castillo

Superintendent of Banks