

NOTICE TO THE PUBLIC

The Superintendency of Banks warns the general public that illegitimate documents are circulating in which the name and logo of the SBP are unlawfully used, and officials of this institution are impersonated, in order to require payments in favor of third parties and carry out other illegal actions.

The unauthorized use of the Institutional Logo will be subject to the corresponding sanctions, in accordance with the provisions of the current legislation.

In connection with the above, please be advised of some measures that can be taken to avoid being involved in this type of situation:

1. Recognize that the first line of defense of your money is yourself.
2. When you are asked to make a deposit or transfer money to a bank account for the payment of a fine, procedural or tax expenses, charges or taxes, please be informed to your satisfaction about the truthfulness of the request before giving out the money.
3. The Superintendency of Banks is the supervisor and regulator of banks. In this regard, the Superintendency is not authorized or competent to receive payments from another institution for interest rates or compensation, not it is our responsibility to withhold money to later be transferred to a natural person, much less receive fines for alleged tax evasion or other criminal actions.
4. Check that the documents received are signed and if so, corroborate the authenticity of the signature.
5. To check on any information or documents allegedly issued by the Superintendency of Banks of Panama, feel free to contact us through the following e-mail address: superbancos@superbancos.gob.pa
6. If you are a victim, go immediately to the Attorney General's Office or to the Justice of the Peace, as appropriate, to lodge a complaint.

Given in Panama City on the seventh (7th) day of April two thousand twenty-one (2021)

Digitally signed by [S]
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