

NOTICE TO THE PUBLIC

THE SUPERINTENDENT OF BANKS

ANNOUNCES:

By means of Executive Decree 507 dated 24 March 2020, a national 24-hour lockdown was declared, from 5:01 a.m. on March 25, 2020, which is remain in force while the Declaration of National Emergency lasts.

The Superintendency to continue providing its services to bank users, clients and consumers and all of the banks of the market and other reporting entities, deems it necessary to appropriately organize the customer service schedule.

Therefore, please be advised that from March 30, 2020, the Superintendency of Banks will have a temporary customer service schedule from 8:30 a.m. to 12:30 p.m.

Please bear in mind that the provisions of General Resolution SBP-RG-0001-2020 dated 18 March 2020 on the suspension of deadlines remain in force.

Panama, March 26, 2020.

Amauri A. Castillo Superintendent of Banks