



April 23, 2025 SBP-DJ-CIRCULAR-2025-0050

Messrs. General Manager

> Ref.: Working Day and Customer Service. Superintendency of Banks. May 1, 2025

Dear General Manager:

We inform you that the offices of the Superintendency of Banks will remain closed next Thursday, May 1st, in observance of Labor Day, and consequently, procedural and administrative deadlines for administrative processes at the Superintendency of Banks are suspended until the following business day.

Customer service by banking institutions will be governed by the hours adopted by each banking institution, as established in SBP Resolution No. 124-2006 of December 4, 2006.

We thank the General Manager for making the internal communications within his/her institution.

Sincerely,

(Signed) Milton Ayón Wong Superintendent