

March 21, 2025
SBP-DJ-CIRCULAR-2025-0038

Messrs.
General Manager

Ref.: Working and customer service hours at the
Superintendency of Banks. (Thursday, April
17 and Friday, April 18). (Holy Week).

Dear General Manager:

We hereby inform you that on Thursday, April 17 and Friday, April 18, the offices of the Superintendency of Banks will remain closed for Holy Week. Therefore, the procedural and administrative deadlines have been extended, as appropriate.

In light of the above, from Monday, April 7 to Thursday, April 10, 2025, the office hours will be from 8:00 a.m. to 4:30 p.m., to compensate for the schedule on Thursday, April 17.

Customer service by banking entities will be governed by the schedule adopted by each institution, in accordance with the provisions of Resolution SBP. No. 124-2006 of December 4, 2006.

We appreciate the General Manager's support in ensuring this information is communicated internally within your institution.

Sincerely,

(Signed)
Kuldip Singh
Acting Superintendent

adrt/

"Solidez y confianza: garantes de los derechos de los consumidores bancarios"

[QR-CODE]

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