

March 18, 2025  
SBP-DJ-CIRCULAR-2025-0036

Messrs.  
General Manager

Ref.: Closure of the Banking Customer Service Office –  
David, Chiriquí Location (March 19, 2025)

Dear General Manager:

We hereby inform you that on Wednesday, March 19, 2025, the Banking Customer Service Office located in David city, province of Chiriquí, will remain closed in compliance with Municipal Decree No. 04 of March 3, 2025, issued by the Mayor's Office of David, and in accordance with Executive Decree No. 135 of December 30, 2024, which orders the closure of public and municipal offices on that date in observance of the festivities honoring Saint Joseph of David, patron saint of the district.

As a result, all procedural and administrative timeframes for matters handled by this office will be suspended until the next business day.

Any inquiries and/or complaints may be submitted electronically through our website at the following link: <https://www.superbancos.gob.pa/sac>

We kindly request the General Manager to communicate this information internally within the institution.

Sincerely,

(Signed)  
Kuldip Singh  
Acting Superintendent

*"Solidez y confianza: garantes de los derechos de los consumidores bancarios"*

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