



February 12, 2025 SBP-DJ-CIRCULAR-2025-0013

Mr./ Ms. General Manager

Reference: New Headquarters of the Superintendency of Banks of Panama.

Dear General Manager:

We are pleased to announce the relocation of the Superintendency of Bank's headquarters.

This move is part of our growth strategy and commitment to excellence, providing our staff, regulated entities, banking customers, and the general public with a modern and more efficient work environment.

To ensure a smooth transition, the relocation schedule has been carefully planned to avoid disruptions to SBP's daily operations and the services provided to users and regulated entities. The relocation process will be completed on February 26, 2025.

The transition is gradual. If you have a scheduled meeting at our offices, we recommend contacting your counterpart to confirm the location.

Our new headquarters, located just a few blocks from our current office, is at the Panama Business Tower on Samuel Lewis Avenue, in the heart of Obarrio. Our business hours will remain unchanged: Monday through Friday, 8:00 a.m. to 4:00 p.m. Our phone numbers will also remain the same.

If you have any questions or concerns, please do not hesitate to contact us by calling 506-7800 or via email at <a href="mailto:superbancos@superbancos.gob.pa">superbancos@superbancos.gob.pa</a>.

Sincerely,

(Signed) Milton Ayón Wong Superintendent

"Solidez y confianza: garantes de los derechos de los consumidores bancarios"