

January 16, 2025
SBP-DJ-CIRCULAR-2025-0007

Mr./ Ms.
General Manager

Reference: Temporary Modification of Working Hours
and Customer Service at the Superintendency of Banks.

Dear General Manager:

Due to the Carnival festivities, the offices of the Superintendency of Banks will suspend their regular operations for the entire day on March 3, 4 (Shrove Tuesday), and 5, 2025. Therefore, all procedural and administrative deadlines, as applicable, are deemed to be suspended on those dates.

In order to compensate for the work on March 3 and 5, we hereby inform you that, starting Monday, February 10, through Thursday, February 27, the Superintendency will operate temporarily from 8:00 a.m. to 4:30 p.m.

Customer service by banking entities will be governed by the schedule adopted by each institution, in accordance with the provisions of Resolution S.B.P. No. 124-2006 of December 4, 2006.

We kindly request the General Manager provides this information to the staff accordingly.

Sincerely,

(Signed)
Milton Ayón Wong
Superintendent

adrt/

"Solidez y confianza: garantes de los derechos de los consumidores bancarios"

[QR-CODE]

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