

June 12, 2024
SBP-DJ-CIRCULAR-2024-0021

Mr./ Ms.
General Manager

Subject: Illegitimate document. Use of the
Superintendency Logo

Dear Sir/Madam,

We would like to inform you that we are aware of the use of this Superintendency's logo in documentation that purports to justify the origin of money deposited in a bank account in a local bank.

The previously mentioned document, attached for your reference (in Spanish), pretends to deceive a banking entity and potential clients through an alleged official communication from this Superintendency, requesting payment in exchange for a "certification" supposedly issued by this institution.

Besides being an illegitimate document, it draws attention to the fact that it mentions the money deposited is the product of a legal procedure carried out with an alleged financial company with a very similar name to another legally incorporated company, registered as a regulated financial entity in matters of money laundering, terrorism financing, and financing of the proliferation of mass destruction weapons at the Financial Companies Directorate and this Superintendency.

Given this context, we emphasize the importance of implementing controls to prevent misusing banking services and to ensure that the bank under your responsibility does not engage in the questioned transaction or similar activities.

We kindly request that you provide the necessary instructions to your staff regarding this situation.

Best regards,

(signed)
Amauri A. Castillo
Superintendent

Enc.: A/s

J1/cga

"Solidez y confianza: garantes de los derechos de los consumidores bancarios"

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Official document signed with a Qualified Electronic Signature through the Superintendency of Banks of Panama's Document Transparency System – TRANSDOC, in accordance with Law 83, dated 9 July 2012, and Executive Decree, dated 11 May 2018. Please use the QR Code or of the following URL address to verify the authenticity of this document: <https://sigob.superbancos.gob.pa/consulta?id=uFZoldk44hbJ6ZPCclNG3Cyn9Q%2F%2FcaDIB1Ej8RYvC78%3D>