

March 13, 2024  
SBP-DJ-CIRCULAR-2024-0002

General Manager

Subject: Business and Customer Service Schedule at  
the Superintendency of Banks (Thursday,  
March 28 and Friday, March 29)

Dear Sir/Madam,

Please be advised that the offices of the Superintendency of Banks will be closed on Thursday, March 28 (Maundy Thursday) and Friday, March 29 (Good Friday).

Therefore, from Monday, March 18, to Thursday, March 21, 2024, the Superintendency of Banks will follow a temporary business schedule from 8:00 a.m. to 4:30 p.m.

Consequently, Thursday, March 28 and Friday, March 29 will not be business days. Thus, procedural and administrative deadlines will be suspended, as appropriate.

Customer service provided by banks will be governed by the schedule adopted by each bank, as outlined in Resolution SBP No. 124-2006, dated December 4, 2006.

We kindly request that you provide the necessary instructions to your staff.

Best regards,

(signed)  
Amauri A. Castillo  
Superintendent

/adrt

*"Solidez y confianza: garantes de los derechos de los consumidores bancarios"*

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