

January 12, 2024
Circular No. SBP-DJ-0008-2024

General Manager

Subject: Business and Customer Service Schedule at
the Superintendency of Banks of Panama

Dear Sir/Madam,

In observance of Carnival holidays, as per Executive Decree No. 3, dated January 10, 2024, the Executive Branch has ordered the closure of national and municipal public offices on Monday, February 12, and Wednesday, February 14, 2024. Consequently, Tuesday, February 13, is designated as a non-business national holiday.

As a result, the offices of the Superintendency of Banks will suspend regular business hours from Monday, February 12, to Wednesday, February 14. Thus, procedural and administrative deadlines will be suspended, as appropriate.

Therefore, please be advised that from Monday, January 22, to Friday, January 26; from Monday, January 29, to Friday, February 2; and from Monday, February 5, to Thursday, February 8, 2024, the Superintendency of Banks will follow a temporary business schedule from 8:00 a.m. to 4:30 p.m.

Customer service provided by banks will be governed by the schedule adopted by each bank, as outlined in Resolution SBP No. 124-2006, dated December 4, 2006.

We kindly request that you provide the necessary instructions to your staff.

Best regards,

Digitally signed by [S]
NAME CASTILLO CHANG,
AMAURI ARIEL – ID 8-238-386
Date: 2024.01.12 10:20:29 - 05'00'
Amauri A. Castillo
Superintendent

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