

October 25, 2023  
Circular No. SBP-DJ-0061-2023

General Manager

Subject: Resolution SBP-ADM-R-2023-01359 -  
Suspension of procedural and administrative  
deadlines, maintenance of regular business  
hours, and reiteration of electronic availability.

Dear Sir/Madam:

As you may be aware, various events have disrupted the free transit and security, limiting access for both employees and users to the Superintendency of Banks' offices.

Consequently, we have issued Resolution SBP-ADM-R-2023-01359, dated October 24, 2023, which establishes, among other things, the following:

- **Suspension of procedural and administrative deadlines** is effective from October 24 to October 27, 2023. Please note that this suspension does not imply the closure of services provided by the Superintendency of Banks. Active files will continue to undergo their internal processing as usual.
- **Maintenance of public service:** Regular public service and the standard functions of the Superintendency will continue primarily through electronic channels available to both Superintendency employees and the public.

The Superintendency will closely monitor ongoing developments and keep all communication channels open for any necessary updates.

We kindly request that you inform your staff about the provisions outlined in this circular.

Sincerely yours,

*Digitally signed by [S]*  
NAME ARANGO COBOS,  
MICHELLE NATALIE – ID 8-786-350  
Date: 2023.10.25 13:16:33 - 05'00'  
Michelle Arango  
Acting Superintendent

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Enc.: A/s

*"Solidez y confianza: garantes de los derechos de los consumidores bancarios"*