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October 16, 2023  
Circular No. SBP-DJ-0056-2023

General Manager

Subject: Closure of Bank Customer Service Office  
located in David, Chiriquí

Dear Sir/Madam,

We hereby inform you that, the Bank Customer Service office located in David, Chiriquí will be closed on Thursday, October 19 and Friday, October 20, 2023. This closure is due to the participation of our office employees in an institutional activity taking place in the Province of Panama.

Consequently, all administrative and procedural processes managed at this office will be suspended, in compliance with the provisions of Resolution SBP-ADM-2023-R-01340, dated 12 October 2023.

For any inquiry or complaints, we encourage you to utilize our electronic filing system available at the following URL address: [www.superbancos.gob.pa/sac](http://www.superbancos.gob.pa/sac).

We kindly request that you relay this information to your staff as per the instructions herein.

Best regards,

*Digitally signed by [S]*  
NAME CASTILLO CHANG,  
AMAURI ARIEL – ID 8-238-386  
Date: 2023.10.16 17:12:33 - 05'00'  
Amauri A. Castillo  
Superintendent