

August 3, 2023
Circular No. SBP-DJ-0046-2023

General Manager

Subject: Business and customer service schedule –
Superintendency of Banks.

Dear Sir/Madam:

We would like to inform you that, in observance of the Anniversary of the Founding of Panama City, the Ministry of Government has declared Tuesday, August 15, 2023, as a public holiday. This declaration is in accordance with Executive Decree No. 30, dated 29 December 2022, which mandates the closure of public and municipal offices in the District of Panama.

As a result, please be aware that the Superintendency of Banks' offices located in the District of Panama will be closed on Tuesday, August 15, 2023. Consequently, procedural and administrative deadlines for ongoing administrative processes at the Superintendency of Banks headquarters will be suspended until the next business day.

However, please note that the Bank Customer Service Office located in David – Chiriquí will operate on its regular business hours.

We would like to remind banks to comply with the provisions of Resolution SBP No. 124-2006, dated 4 December 2006.

We kindly request that you inform your staff about the provisions outlined in this Circular.

Sincerely yours,

Digitally signed by [S]
NAME CASTILLO CHANG,
AMAURI ARIEL – ID 8-238-386
Date: 2023.08.03 16:37:34 - 05'00'

Amauri A. Castillo
Superintendent

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"Solidez y confianza: garantes de los derechos de los consumidores bancarios"