

Panama, June 2,2021

Mr. Amauri Castillo  
Superintendent of Banks  
**SUPERINTENDENCY OF BANKS OF PANAMA**

*Subject: Validation of letters*

Dear Mr. Castillo:

In our constant process of reviewing processes and updating the data of our contractors, we were warned of the circulation of letters with the logo of this company in banks of the country that contain false information and that, in addition, hold the signatures of senior executives of the company that were not written by them. The criminal complaint has already been lodged to the competent authorities, but we deem that it is our duty to do whatever it takes to avoid potential fraud to banks.

In connection with the above, we would like you to use your legal powers to issue the communication you deem convenient to banks, containing the measures that we have adopted for the validation of our letters, namely:

- 1) Job letters issued by this company at the request of our employees are signed only by the head of the Human Resources Department. Should any bank receive a job letter, we kindly request the bank to validate its content by sending an e-mail (along with the job letter) to the following e-mail address: [anabella.riera@pedidosya.com](mailto:anabella.riera@pedidosya.com)
- 2) Commercial reference letters issued by this company at the request of contractors with whom we have a commercial relationship, are signed only by the head of the Logistics Department. Should any bank receive a commercial reference letter, we kindly request the bank to validate its content by sending an e-mail (along with the commercial reference letter) to the following e-mail address: [marihorbys.garcia@pedidosya.com](mailto:marihorbys.garcia@pedidosya.com)

We appreciate your support.

Sincerely yours,

(Signed)  
Rogelio Gaglio  
Legal Representative