

April 3, 2020
Circular N° SBP-DR-0108-2020

General Manager

Subject: Board of Directors' General Resolution SBP-GJD-0002-2020

Dear General Manager:

We wish to inform you hereby that the Board of Directors of the Superintendency has issued the Board of Directors' General Resolution SBP-GJD-0002-2020, dated 3 April 2020, "Whereby the temporary parameters for the disclosure of customer information to data processing agencies or offices for operating purposes of the implementation of '*Plan Panamá Solidario*,' created by the National Government to mitigate the COVID-19 health crisis, are established," in accordance with the provisions of Article 111 of the Banking Law and Executive Decree 400 dated 27 March 2020.

For these purposes, banks and TELERED, S.A. must manage customer information obtained and supplied of '*Plan Panamá Solidario*' beneficiaries according to the parameters established in the aforementioned Board of Directors' General Resolution SBP-GJD-0002-2020.

Enclosed you will find a copy of Board of Directors' General Resolution SBP-GJD-0002-2020, whose text may be read on our website www.superbancos.gob.pa on the Laws & Regulations section.

We would greatly appreciate your providing the necessary instructions to your staff for compliance with these provisions.

Best regards,

Amauri A. Castillo
Superintendent

Enc.: Board of Directors' General Resolution SBP-GJD-0002-2020

ARV/vc