



Superintendencia  
de Bancos de Panamá

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April 10, 2014  
Circular N° SBP-GSF-0032-2014

General Manager

Subject: Temporary business and customer service  
schedule. Superintendency of Banks' offices.

Dear General Manager

The Superintendency of Banks wishes to inform trust companies that pursuant to the provisions of Resolution 2019 dated 7 April 2014 issued by the National Secretariat of Energy, all offices of the Central Government, autonomous and semiautonomous institutions, Judicial and Legislative branches and the private sector engaged in commercial and industrial activities have been ordered to adopt compulsory energy-saving measures throughout the country, beginning 10 April 2014.

In order to comply with the energy-saving measures, the Superintendency of Banks has determined to temporarily change its regular business and customer service schedule in the offices of the Superintendency of Banks.

Therefore, the temporary customer service schedule for the Superintendency will be Monday through Friday from 7:30 a.m. to 3:00 p.m., beginning today, April 10, 2014 and until the conditions that gave rise to the requirement improve.

We would greatly appreciate your informing your staff.

Best regards,

Gustavo Adolfo Villa  
Interim Superintendent

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*"Velando por la solidez del Centro Bancario Internacional"*