



## Coaching Seminar for High Output Team; key factor for reaching institutional goals.

As part of the training program that the Superintendency of Banks of Panama (SBP) offers the staff that works in this dependency, the “Coaching Seminar for High Output Team; key factor for reaching institutional goals” was organized, delivered by speaker Ana Garijo, a Human Resources specialist.

The training aimed to reinforce the team’s integration, to help consolidate interpersonal relations and provide the directors with the essential tools to foster the development and growth of team work.

Among the subjects discussed were the application of coaching techniques to maximize teams as well as the promotion of interpersonal communication, cooperation and team work, to provide quality service to the customer, in this case internal or external, among others.

This conference was addressed to the executive staff, bosses and secretaries of the SBP.